# A first look at Red Stamp Mail.



#### Disclaimer.

This document was written by Rick Crust<sup>1</sup> for the Agewell in Hackney Computer Club<sup>2</sup>. Anything here that resembles an opinion should be regarded as a *personal* opinion. The Agewell Computer Club, and its parent organisations (Agewell in Hackney and AgeUK Hackney) *never* endorse commercial products, and do not hold an opinion on the value of Red Stamp Mail. All queries and comments about this document should be sent to the author<sup>3</sup>, who has sole responsibility for its contents.

## Red Stamp Mail in a nutshell.

- Red Stamp Mail<sup>4</sup> is a method of using your existing email account in a more friendly way.
- It is very suitable for people who have just begun learning how to use the Internet – but do not have the time, patience or inclination to deal with the unhelpful complexity and commercially-driven design of current webmail systems.



- It is marketed for 'older people', but could be aimed at anyone who just wants to read and send email without obstruction.
- It is not free but nor is it very expensive about £11.10 per year at current (September 2011) exchange rates.
- Red Stamp Mail offer a free 30-day trial period with no obligations or upfront payments.
- Rick recommends (and remember this is a personal suggestion) that everyone using one of the free email systems should at least try Red Stamp Mail.

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### **About Red Stamp Mail.**

Most Agewell Computer Club members access their email with a web browser – it's what you do when you login to your email at seniors.org.uk, gmail.com, yahoo.com, or your ISP webmail address after opening a browser such as Firefox or Internet Explorer.

But you don't have to do it that way, and some of us never do it that way. There are many routes into your email. The webmail method you have been using is one of them, and Red Stamp Mail is another webmail system that is a lot easier to understand and use.



It has been designed specifically for older people who want to access their existing email account on the World Wide Web, but would like a simpler and more respectful interface – with no ads, irritating widgets, popups or irrelevant screen clutter – just the email and nothing else.

The software has been written by people who very *obviously* have spent time training older people how to use the Internet. All of the common difficulties have been considered – and, for the most part, have been tackled successfully.

#### How it works.

It's very simple. You keep your existing email address – but instead of going to your usual email login, you access it at the Red Stamp Mail login page instead.

Red Stamp Mail *synchronises* the email you read and write with the primary email server. There is nothing new about that – it's how most email systems have always worked. What *is* new is the Red Stamp Mail 'interface' to the email – what you see, and how you use it.

You don't have to use Red Stamp Mail exclusively. You can alternate it with your original email system at any time. Red Stamp Mail is just a different way of looking at whatever you have in your email account, so you always have a choice.